Best Practices: I

1. **Title**: Data sharing and accessibility through DELNET

2. **Objectives**:

  i.   To provide resource sharing among member libraries by collecting, storing, disseminating information by offering networking services to users.

  ii.   To coordinate efforts for suitable collection, development and reduce unnecessary duplication wherever possible.

  iii.   To maintain a central online union catalogue of library resources of all the participating libraries.

  iv.   To facilitate and promote delivery of document or mechanically.

  v.   To extend inter library loan facility to its member libraries.

  vi.   To promote awareness by organising virtual or offline training programmes on topics like webpage design, internet search strategies, other resources and etc.

3. **Context:**

In the digital era, the dimensions of library services are changing. As there is enormous growth of information resources, application of ICT in libraries are becoming sophisticated. At the same time academic, technical and research libraries are needing best and selected content. DELNET under the leadership of Dr Sangeeta Koul, being the Director of the organization are providing networked facilities and virtual services effectively and efficiently to justify the changing trends in access to information. Hence such networked services are provided under a single umbrella of DELNET to collect, store and disseminate information cost effectively which is also need of the hour.

4. **The Practice**:

The government college of education is the institution member of DELNET. The college has shared 8416 unique titles of library record for enhancing DELNET(Best Practices: data sharing and accessibility) in a phased manner i.e the 1st update in November, 2021 for helping the students, faculty, researchers, scholarly community of the participating members.

5. **Evidence of Success:**

Certificate of appreciation has been provided to the college and the library for being an active data contributor by sharing library records as well as evidence of correspondence with regard to arranging contents to the college faculty on demand is also available.

6. **Problems encountered and resources required.**

Lack of awareness of the facilities and benefits of the DELENT services to make optimum use of it.

To overcome this problem, awareness programmes, training, webinars needs to be organised with full participation to overcome the digital divide.

Lack of professional staff in the library to maintain the library records to be shared with the DELNET in the required format well in time.

To overcome this problem the administration needs to be suggested to provide sufficient qualified staff so that any delay in data sharing can be avoided.

Best Practices: II

1. **Title**: Comprehensive & Continuous Student Feedback System

2. **Objectives of the Practice:**

   I.   To provide feedback to the faculty members of the college.
   II. To gradually improve the teaching learning process based on the feedback.
   III. To ensure engagement of all the stake holders for the overall development of the   college.

3. **Context:**

   Government College of Education, Jammu believes that in order to have qualitative processes for the overall development of Teaching Learning System, the participation of the stake holder's i.e Students, Teachers, Alumni and Parents is inevitable. Considering the need for efficient delivery of services to the students, the feedback system is implemented in the college.

4. **The Practice:**

   The college of education has developed three types of feedback forms i.e Alumni, Teacher, and Student for maximum participation of the stakeholders. This has been done keeping in view the objective of the practice to have maximum engagement of the stake holder for improving the teaching learning scenario in the college. These feedback forms are provided every year to the stakeholders through google platform i.e. Google Forms. The responses received are thoroughly analysed and appropriate action is taken based on the feedback received.

5. **Evidence of Success:**

   Based on the feedback responses received through google forms, the suggested changes are incorporated and various aspects of college i.e. Teaching, Infrastructure, Drinking Water, etc are improved.

6. **Obstacle faced if any:**

   The challenge of maintaining the secrecy of respondents is a huge concern. Sometimes the negative feedbacks about the teacher or infrastructure refrains the respondent to fill the feedback. Moreover, it become very difficult to get 100 percent feedback from the respondents.

7. **Resources Required:**

A proper feedback system which records student, teacher, and alumni feedback and transfers it to individual college principal with automatic analysis of responses highlighting the critical responses which require immediate action. It is also required that confidentiality and identity of the respondents is not compromised.